

# MAHQ Quarterly

Maine Association for Healthcare Quality  
maineahq.org

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Betty Ann Cyr (left), MAHQ's 2016 Distinguished Member stands with Shelly Shibles (right) at the 26<sup>th</sup> Annual Allied Recognition Luncheon at the Maine Hospital Associations Summer Forum at the Samoset Resort in Rockport. A well-deserved recognition for Betty!

## Overheard

*"All of our dreams can come true if we just have the courage to pursue them."*

Walt Disney

## MHA Summer Forum

The Maine Hospital Association hosted their annual Summer Forum at the Samoset Resort in Rockport on June 23<sup>rd</sup>.

During the morning session, Chris Trimble spoke about innovation in healthcare. During his presentation, Chris emphasized that we have been overlooking the innovation that is right in front of us. Innovation is a two part challenge: coming up with innovative ideas and executing them. The execution piece is healthcare's biggest challenge and is not focused on enough.

Later in the morning, Marty Makary, M.D. spoke about transparency in healthcare. The key points of Dr. Makary's presentation were:

- Variation in healthcare needs to be addressed

- Disruptive behavior and lack of accountability result in Patient harm
- Shift in culture to make medical care safer, transparent
- New leadership and management styles resulting from transparency movement
- Transparency creates humility

He pointed out that variation/medical errors are the third leading cause of death in the U.S. after heart disease and cancer.

The final speaker of the morning was Travis Mills who provided a heartwarming and inspirational



## Patient Safety Academy 2016

September 8, 2016, 9 am - 4 pm  
University of Southern Maine,  
Portland campus

Keynote Speaker:  
Dr. J. Bryan Sexton Director,  
Duke Patient Safety Center, Duke  
University Health System

[www.usm.maine.edu/muskie/psa](http://www.usm.maine.edu/muskie/psa)  
\$50/\$25 students

**MAINE AHQ**  
Maine Association for Healthcare Quality



The National Association for Healthcare Quality will bring back its annual conference in 2017! After taking a hiatus for several years, NAHQ decided it was time to bring back the opportunity for quality colleagues to network, learn from each other and from selected speakers.

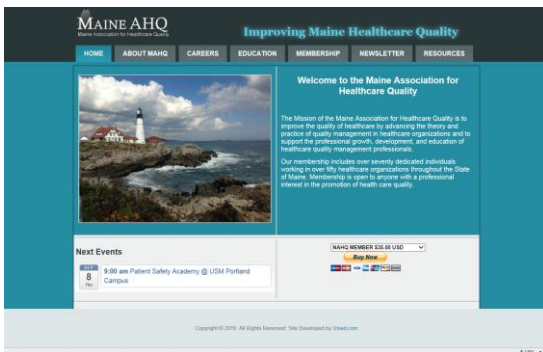
**Save the Date!!**

**September 18-20, 2017**

**Cincinnati, Ohio**

## MAHQ Website

You may have noticed that the MAHQ website has a new look. We needed to move to a newer platform which will give us more flexibility. The new site is also organized in a more user friendly way.



would like to share from the world of healthcare quality, please send to Jeff Gregory, MAHQ Communication Chair @ [gregoj@mmc.org](mailto:gregoj@mmc.org)

Be sure to check us out on Facebook!



## Summer Forum (Continued)

talk on his journey as quadruple amputee. During Travis's third tour of duty in Afghanistan with the 82<sup>nd</sup> Airborne Division, he was wounded after dropping his backpack on an IED. His story of survival and resilience in the face of such adversity was amazing. Since becoming a quadruple amputee, he has written a book and formed the Travis Mills Foundation whose goal is to help other wounded veterans. The title of his book is *As Tough As They Come* which is very appropriate given his hard fought battle and overcoming such overwhelming odds. The Travis Mills Foundation is currently building a place for veterans and their families to go right here in Maine.



Travis Mills (above) highlighted the role that healthcare technology has played in helping him do things that even a few years ago would have been impossible.

## MAHQ Fall Education Program

**SAVE THE DATE!**

**Friday November 4<sup>th</sup>, 2016**

**Maine Medical Center**

**Dana Education Center**

**22 Bramhall St**

**Portland, ME 04102**

